



URGENT

BACK ROADS FOOD COMPANY, LLC dba BACK ROADS GRANOLA

May 7, 2019

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Dear Customer,

This is to inform you of a product recall involving:

All 9 FLAVORS of BACK ROADS GRANOLA, packaged, bulk and repacked, with the following Best By Dates: 1/11/20 through 2/2/20.

This recall **DOES NOT INCLUDE Back Roads Just Oats**. Immediately examine your inventory and quarantine product.

Any product dated before or after **Best By Dates** above **IS NOT INCLUDED** in the recall and does not need to be pulled from inventory.

This recall **DOES NOT REQUIRE** you to send product back to us.

This recall **DOES REQUIRE** you to take a complete inventory of your stock (please use attached inventory spreadsheet), so we can credit your account for all recalled inventory. Return inventory spreadsheet by **5/14/19: info@backroadsgranola.com**

This recall has been initiated due to the **possibility of contamination** caused by a malfunctioning piece of equipment recently installed on our production line, resulting in possible aluminum shards contamination.

Please refer any and all customer comments and/or complaints directly to Back Roads Granola. Your assistance is appreciated and necessary.

We apologize for any and all inconveniences.

This voluntary recall is being made with the knowledge of the Food and Drug Administration.